# **JANUARY 2015**

#### FINANCIAL OVERVIEW & KEY RISK AREAS

#### **DP Income**

Year to date actual income is £14.3M against a BV2 year to date budget of £13.5M, which is 6% higher than originally forecast.

# **Cash Underspend**

The dedicated project group has identified business needs across the estate and IT budgets' where excess income and a projected underspend could be spent. The risk of a material underspend has been reduced, however this is an ongoing risk and continues to be closely monitored coming into the final months of the financial year.

### **Management Accounts**

From February 2015, a 'new look' management accounts format will be rolled out. The aim of the new accounts is to increase the granularity and transparency of all income and expenditure to support finance steering and ET in business decisions. This report will be rolled out at departmental level to budget holders for the new financial year.

#### **INCOME**

### **Grant-in-aid for freedom of information activities**

The grant-in-aid available for drawdown over 2014-15 is £3.75M. This has been profiled as four quarterly tranches of £937.5k. The final tranche has been paid in January 2015.

It has been agreed with the MOJ that we will take a £50k reduction in Grant in Aid, this has been reflected in 'Other income'.

### **Data Protection fees processed**

The table below shows the actuals vs budget BV2 which we will report against until BV3 is formally approved. Our fee income for January was £1.6M, 7% higher than projected. The total year to date figure is £14.3M, 6% more than our BV2 budget year to date of £13.5M. We are expecting a full year income of between £16.9M and £17.2M.

£000	Budget (BV2)	Actual	Variance
2014 April	1,395	1,281	-114
2014 May	1,259	1,280	+21
2014 June	1,157	1,432	+275
2014 July	1,358	1,456	+98
2014 August	1,228	1,303	+75

2014 September	1,392	1,514	+122
2014 October	1,611	1,812	+201
2014 November	1,517	1,433	-84
2014 December	1,022	1,118	+96
2015 January	1,528	1,632	+104
Year to date	13,466	14,258	+792

The fee income receipt mix is:

£000	Cheque	%	BACS	%	Direct Debit	%	Credit Cards	%	Refund	%
Apr-14	322	25%	55	4%	582	45%	325	25%	-4	0%
May-14	316	25%	65	5%	556	43%	345	27%	-2	0%
Jun-14	404	28%	76	5%	597	42%	359	25%	-5	0%
Jul-14	331	23%	48	3%	646	44%	433	30%	-2	0%
Aug-14	295	23%	51	4%	588	45%	374	29%	-4	0%
Sep-14	350	23%	72	5%	640	42%	456	30%	-4	0%
Oct-14	464	26%	80	4%	757	42%	513	28%	-2	0%
Nov-14	352	25%	57	4%	622	43%	406	28%	-4	0%
Dec-14	239	21%	45	4%	475	42%	364	33%	-5	0%
Jan-15	379	23%	51	3%	699	43%	505	31%	-3	0%
Year to date	3,452	24%	600	4%	6,162	43%	4,080	29%	-35	0%

#### **EXPENDITURE**

## **Spending controls**

The ICO is complying with the Cabinet Office Spending Controls Guidance v 3.2

https://www.gov.uk/government/publications/cabinet-office-controls/cabinet-office-controls-guidance-version-32

We are also required to obtain specific MOJ approval for any IT or communications spend over £50k for individual projects. We have received approval from the MOJ for the 2014-15 IS budget. We will thus only be required to report spend over £50k not included in the original budget. No such spend has occurred to date.

We have now received approval from Cabinet Office for additional spending on the redevelopment of the website.

#### **Total staff costs**

Staffing levels/FTE	Payroll	Agency	Total	Complement	Vacant Posts
2014 April	353.5	16.0	369.5	383.0	(13.5)
2014 May	353.4	16.6	370.0	383.0	(13.0)
2014 June	354.2	14.6	368.8	383.0	(14.2)
2014 July	363.4	16.6	380.0	383.0	(3.0)
2014 August	361.2	16.0	377.2	383.0	(5.8)
2014 September	370.5	16.0	386.5	383.0	3.5
2014 October	370.4	16.4	386.5	383.0	3.8
2014 November	364.0	17.0	380.5	383.0	(2.5)
2014 December	364.50	11.40	375.90	383.0	(7.1)
2015 January	368.40	12.80	381.20	383.0	(1.80)

Overtime year to date is 33% less than expected due to less overtime required than expected. Forecast for the year is £40k, 50% less than budgeted. This underspend has been factored into the cash mitigation plan.

To mitigate underspend in the key business areas, additional resources under 'agency staff' has resulted in a planned overspend of 71% year to date.

Overall staff costs, i.e. permanent and agency combined, to date are in line with budget and expected to remain so for the year.

Once the pay deal has been confirmed for payment, actual costs for this will be recognised in the current financial year either paid or accrued. This is unlikely to be significantly different to the original 418k budgeted.

#### Total estate costs

Property rates are underspent by 20% due to receipt of the rebate (44k) negotiated on Wycliffe House.

It is thought that some property license costs have been included in 'other costs' in error causing an apparent underspend of 18%. This will be rectified on the new look management accounts, being rolled out in February 2015.

Fuel and utilities is 16% under budget; this is expected to increase in the next two months as a result of the colder weather.

Overall estate costs are expected to be in line with the budget.

#### **IS** and telecommunications

Service delivery and contracted services are slightly over budget. Following a budget review, we now expect costs to be 50k over budget overall.

As previously reported, online development costs have been reviewed and have been found to be capital in nature rather than revenue which has reduced the 'online development' budget line within the IS budget, hence the apparent underspend of 99%. This budget has been therefore been allocated within the IS projects overall spend.

Overall IT & Telecommunications is in line with the budget. There is a greater need for transparency across the budget spends in order to accurately code and account for this budget. A more detailed budget report is being developed and significant work has been done to more the costs into the disparate areas of IT service delivery and projects. This will be reflected within February's management report.

## **Banking and finance costs**

Card commission charges were originally forecast at £5.5k pcm, actual costs are between £4-5k generating a year to date saving of 24%. This expenditure is expected to rise due to the increase in card transactions from DP payments.

Bank charges for 2014-15 have been negotiated and agreed at £40k for the year, saving £11k (21%) overall. Discussions are underway with RBS as to bank charges for 2015/16, although this is expected to stay consistent with the current year at £40k.

# Staff travel and other costs

Recruitment costs are 53% over budget year to date, directly linked to the staff recruitment drive mentioned above in staff costs.

Overseas travel is lower than expected (11%), this is mainly due to a largely unpredictable profile of spend, it is expected to come in under budget at the year end but not by any material amount.

Other costs are as expected.

### Printing, postage and office stationery

There is an overall underspend of 14% in this area. This is largely attributed to savings generated by value for money procurement and tighter controls in relation to stationary purchasing.

Equipment and repairs costs are expected to rise as part of the planned estate works that will minimise our risk of underspend and also realise some of our potential dilapidation obligations on Wycliffe House.

#### Other expenditure

Communications spend year to date is above budget by 47%. This is due to some prepayments included in the spend for the European spring conference in May 2015, these will be reflected in the year end accounts when all costs are known.

There are some costs that relate to the DP practitioner conference in March 2015 which we charge delegates for attendance, £40k estimated income has been accrued against these costs.

We are also expecting to overspend in the communications budget to reduce a risk of underspend in other areas by circa £70k (7%). £60k of this is for additional enforcement conferences.

HR legal costs are 43% behind budget due to less contentious cases than expected and a high recovery rate.

DP Enforcement legal costs are 57% under budget, however there are significant cases that will incur greater legal costs coming up in the final quarter. One case has slipped into the following year so overall legal costs are expected to be under budget.

Specialist translations and library subscriptions are profiled over a straight line and can fluctuate month on month, variations are considered immaterial.

'Specialist support other' spend relates to £6k spend on the external agent contracted to negotiate the rates on Wycliffe House,£6k contribution towards the Global Privacy Enforcement Network and less than 1k on companies house searches and other such support.

Only £10k was budged for professional subscriptions in the current year compared to £15k in the previous. Spend is expected to be £15k overall. For this reason, current position is 32% over budget.

All other expenditure is in line with expectations.

#### CAPITAL EXPENDITURE

The year to date capital spend is £434k (31% behind the revised budget). Although this remains at a low position, this has significantly increased in the last few months as projects are spending. Expectation is that the capital spend will be in line with budgets.

#### **Budget Virements**

Budget virements as detailed below have now been agreed at ET. The budget will be amended to reflect the following changes in February management accounts. Please note, the MOJ approved BV budgets will not change and will be reported against quarterly from the start of 2014/15 financial year.

Summary of Changes	Underspend	Overspend
Fee income	473,000	
Other income		50,000
Over time	40,000	
Agency staff		162,000
Rates	44,000	
Other property costs		33,000
Online development	200,000	
Procurement advice		10,000
Bank charges	11,000	
Card commissions	5,000	
Health and safety		4,000
Staff recruitment costs		30,000
HR support costs		10,000
Furniture and		114,000
equipment		
Equipment and repairs		5,000
Stationery	10,000	
Communications		65,000
Library and subs	3,000	
regions		
Professional		3,000
subscriptions		

Simon Entwisle, Deputy Chief Executive Officer January 2015

Property read   Property rea	MANAGEMENT REPORT: JAN 2015	<u> </u>	<u> </u>	_	
Payroll - NEBM				ACTUAL	VARIANCE
Payrol - NeBM	RESOURCE DEL	Full Year			%
Payrol - persions   1,821,263   1,494,828   1,453,412   2,49701 - persions   1,821,263   1,494,828   1,453,412   2,49701 - persions   1,821,263   1,494,828   1,453,412   2,49701 - persions   1,700,000   170,000   290,991   2,49701 - persions   1,400,000   170,000   290,991   2,49701					-2%
Payroll - pensions   1,821,263   1,494,828   1,453,412   Payroll - ers nic   708,269   580,732   532,945   Agency staff   170,000   170,000   200,991   Pay architecture   418,500   170,000   270,991   Pay architecture   418,500   732,640   775,022   Property reter   782,640   782,640   775,022   Property retes   234,000   234,000   181,143   Property retes   234,000   234,000   181,143   Property retes   234,000   234,000   161,143   Property retes   234,000   234,000   161,143   Property retes   2550   77,800   26,991   Property retes   2550   77,800   26,991   Property retes   2550   77,800   16,997   Property retes   2550   77,800   16,997   Property retes   234,000   170,000   16,997   Property retes   234,000   170,000   16,997   Property retes   234,000   170,000   16,997   Property retes   234,000   16,40,000   16,998   Property retes   180,000   1640,000   169,897   Property retes   180,000   1640,000   169,897   Property retes   180,000   1640,000   16,998   Property retes   180,000   1640,000   16,998   Property retes   190,000   1640,					0%
Payrol - ers nic	•				-33%
Agency staff					-3% -8%
Pay architecture					71%
TOTAL STAFF COSTS   13,785,105   10,673,602   10,554,017   Property rent   782,640   782,640   775,022   Property interes   234,000   234,000   187,143   775,022   Property interes   225,000   66,500   55,662   10,700   126,897   10,700   134,362   10,700   134,362   10,700   134,362   10,700   134,362   10,700   134,362   10,700   134,362   10,700   126,897   10,700   126,897   10,700   126,897   10,700   126,897   10,700   126,897   10,700   126,897   10,700   126,897   10,700   126,897   10,700   126,897   126,890			170,000	270,771	0%
Property rent			10,673,602	10,554,017	-1%
Property licences				775,022	-1%
Fuel and utilities	Property rates	234,000	234,000	187,143	-20%
Other property costs	Property licences	92,500	77,080	62,911	-18%
TOTAL ESTATE COSTS					-16%
Consultancy					_ 6%
Contracted Services			1,280,220		6% 0%
GSI			1 640 000		3%
development					24%
- online development					2%
-notification printing and postage					-99%
II and telecommunications	- telecoms	100,000	85,000	99,405	17%
bank charges					12%
Card commissions					-2%
Banking and finance					-29%
health and safety					-24%
Learning and development					-26%
- conference attendances					7% -2%
Staff recruitment costs	9 '				-2% -10%
- HR support costs					53%
travel and subsistence UK 335,000 275,000 295,148 travel and subsistence Overseas 40,000 33,000 29,513 -1 1,447					-1%
Litavel and subsistence Overseas	• •				-6%
Staff travel and other					-11%
- postage	- hospitality				0%
- document destruction	Staff travel and other	625,000	533,000	528,256	-1%
- furniture and equipment	. •	65,000			-6%
- general administration kitchen					-42%
- general administration other - motor vehicle costs - quipment repairs and maintenance - equipment repairs and maintenance - stationery - stationery - stationery - stationery - stationery - rinting, postage and office expenditure - communications research - stationery - communications research - stationery - legal HR - legal Policy FOI - legal Enforcement DP - specialist support forensics - specialist support forensics - specialist support forensics - specialist support translations - specialist support translations - specialist support other - policy research DP - 72,500 - 13,086 - Policy research DP - 72,500 - 13,086 - Policy research DP - 72,500 - 13,086 - Policy research DP - 72,500 - 10,000 - 10,	• •				28%
- motor vehicle costs					-8%
- equipment repairs and maintenance	3				-76%
- stationery					-32% -40%
Printing, postage and office expenditure					-22%
- communications					-14%
- communications research			· · · · · · · · · · · · · · · · · · ·		47%
- internal audit and corporate governance					-63%
Legal Policy FOI	- internal audit and corporate governance	50,000	41,000	37,773	-8%
- legal Enforcement DP	- legal HR	35,000	29,000	16,588	-43%
- specialist support forensics		158,000			7%
- specialist support translations					-57%
- specialist support other	·				-42%
- Policy research DP - NAO audit fee - 30,000 - 30,000 - 30,000 - 30,000 - 30,000 - 30,000 - 30,000 - 30,000 - 30,000 - 31,311 - ilbrary and subscriptions legal - 40,000 - 10,000 - 12,500 - 8,709 - ilbrary and subscriptions regional offices - professional subscriptions - professional subscription - professional subscription - professional subscription - professi		•	•		-70%
- NAO audit fee 30,000 30,000 30,000 30,000 - library and subscriptions legal 40,000 40,000 31,311 - library and subscriptions Wilmslow 15,000 12,500 8,709 - library and subscriptions regional offices 4,500 2,900 1,519 - library and subscriptions 10,000 10,000 13,221					0%
- library and subscriptions legal					-26%
- library and subscriptions Wilmslow - library and subscriptions regional offices - professional subscriptions - professional profess					0% -22%
- library and subscriptions regional offices - professional subscriptions - professional subscription - professional subscr	, ,				-22%
- professional subscriptions 10,000 10,000 13,221 Other expenditure 906,751 737,000 728,364 Loss on disposal of Non-Current assets TOTAL OTHER COSTS 4,594,751 3,803,574 3,701,541 PROVISIONS - UTILISED IN YEAR 8,154 6,795 7,580 GROSS FISCAL DEL (A+B+C+D) 19,710,863 15,764,191 15,470,773 Fee income - 16,527,292 - 13,465,704 - 14,252,383 CFERSs allowable as operating income Other income - 50,000 TOTAL INCOME - 16,527,292 - 13,465,704 - 14,202,383 NET FISCAL DEL (E+F) 3,183,571 2,298,487 1,268,389 Depreciation 1,660,000 1,383,330 1,398,333 Other non-cash TOTAL NON-CASH COSTS 1,660,000 1,383,330 1,398,333 TOTAL RESOURCE DEL (G+H) 4,843,571 3,681,817 2,666,722 RESOURCE AME Provision - increase/decrease Provisions - utilised in year - 8,154 - 6,795 - 7,580 Diminution of Fixed and Instangible assets NET RESOURCE AME - 8,154 - 6,795 - 7,580 CAPITAL DEL Tangible additions 765,000 630,000 434,036 Intangible additions 765,000 630,000 434,036 NET CAPITAL DEL 765,000 630,000 434,036 NET CAPITAL DEL 765,000 630,000 434,036					-48%
Other expenditure         906,751         737,000         728,364           Loss on disposal of Non-Current assets         -         -         -           TOTAL OTHER COSTS         4,594,751         3,803,574         3,701,541           PROVISIONS - UTILISED IN YEAR         8,154         6,795         7,580           GROSS FISCAL DEL (A+B+C+D)         19,710,863         15,764,191         15,470,773           Fee income         - 16,527,292         - 13,465,704         - 14,252,383           CFERSs allowable as operating income         50,000           Other income         50,000           TOTAL INCOME         - 16,527,292         - 13,465,704         - 14,252,383           NET FISCAL DEL (E+F)         3,183,571         2,298,487         1,268,389           Depreciation         1,660,000         1,383,330         1,398,333           Other non-cash         1,660,000         1,383,330         1,398,333           TOTAL NON-CASH COSTS         1,660,000         1,383,330         1,398,333           TOTAL RESOURCE DEL (G+H)         4,843,571         3,681,817         2,666,722           RESOURCE AME         - 8,154         - 6,795         - 7,580           Diminution of Fixed and Instangible assets         - 8,154         - 6,795 <td></td> <td></td> <td></td> <td></td> <td>32%</td>					32%
Loss on disposal of Non-Current assets					-1%
TOTAL OTHER COSTS					
GROSS FISCAL DEL (A+B+C+D)         19,710,863         15,764,191         15,470,773           Fee income         - 16,527,292         - 13,465,704         - 14,252,383           CFERSs allowable as operating income         50,000           Other income         50,000           TOTAL INCOME         - 16,527,292         - 13,465,704         - 14,202,383           NET FISCAL DEL (E+F)         3,183,571         2,298,487         1,268,389           Depreciation         1,660,000         1,383,330         1,398,333           Other non-cash         1,660,000         1,383,330         1,398,333           TOTAL NON-CASH COSTS         1,660,000         1,383,330         1,398,333           TOTAL RESOURCE DEL (G+H)         4,843,571         3,681,817         2,666,722           RESOURCE AME         - 8,154         - 6,795         - 7,580           Diminution of Fixed and Instangible assets         - 8,154         - 6,795         - 7,580           CAPITAL DEL         - 8,154         - 6,795         - 7,580           CAPITAL DEL         - 8,154         - 6,795         - 7,580           Intangible additions         - 765,000         630,000         434,036           NET CAPITAL DEL         765,000         630,000         434,036 </td <td></td> <td>4,594,751</td> <td>3,803,574</td> <td>3,701,541</td> <td></td>		4,594,751	3,803,574	3,701,541	
Fee income		8,154	6,795	7,580	
CFERSs allowable as operating income         50,000           Other income         50,000           TOTAL INCOME         -16,527,292         -13,465,704         -14,202,383           NET FISCAL DEL (E+F)         3,183,571         2,298,487         1,268,389           Depreciation         1,660,000         1,383,330         1,398,333           Other non-cash         1,660,000         1,383,330         1,398,333           TOTAL NON-CASH COSTS         1,660,000         1,383,330         1,398,333           TOTAL RESOURCE DEL (G+H)         4,843,571         3,681,817         2,666,722           RESOURCE AME         7000         6,795         7,580           Diminution of Fixed and Instangible assets         8,154         6,795         7,580           CAPITAL DEL         765,000         630,000         434,036         -3           Intangible additions         765,000         630,000         434,036         -3           NET CAPITAL DEL         765,000         630,000         434,036					
Other income         50,000           TOTAL INCOME         -16,527,292         -13,465,704         -14,202,383           NET FISCAL DEL (E+F)         3,183,571         2,298,487         1,268,389           Depreciation         1,660,000         1,383,330         1,398,333           Other non-cash         1,660,000         1,383,330         1,398,333           TOTAL NON-CASH COSTS         1,660,000         1,383,330         1,398,333           TOTAL RESOURCE DEL (G+H)         4,843,571         3,681,817         2,666,722           RESOURCE AME         Provision - increase/decrease         Provisions - utilised in year         - 8,154         - 6,795         - 7,580           Diminution of Fixed and Instangible assets         NET RESOURCE AME         - 8,154         - 6,795         - 7,580           CAPITAL DEL         Tangible additions         Tangible additions         Tangible additions         Tangible additions         - 3,000         434,036         - 3           Intangible disposals         Intangible disposals         To5,000         630,000         434,036         - 3           NET CAPITAL DEL         765,000         630,000         434,036         - 3		- 16,527,292	- 13,465,704	- 14,252,383	6%
TOTAL INCOME				E0 000	
NET FISCAL DEL (E+F)   3,183,571   2,298,487   1,268,389     Depreciation   1,660,000   1,383,330   1,398,333     Other non-cash		- 16 527 202	- 13 465 704		5%
Depreciation					5-%
Other non-cash         1,660,000         1,383,330         1,398,333           TOTAL RESOURCE DEL (G+H)         4,843,571         3,681,817         2,666,722           RESOURCE AME           Provision - increase/decrease         Provisions - utilised in year         - 8,154         - 6,795         - 7,580           Diminution of Fixed and Instangible assets         - 8,154         - 6,795         - 7,580           CAPITAL DEL           Tangible additions         - 8,154         - 6,795         - 7,580           Tangible additions         - 765,000         630,000         434,036           Intangible disposals         - 3         - 3           NET CAPITAL DEL         765,000         630,000         434,036					1%
TOTAL NON-CASH COSTS 1,660,000 1,383,330 1,398,333  TOTAL RESOURCE DEL (G+H) 4,843,571 3,681,817 2,666,722  RESOURCE AME  Provision - increase/decrease  Provisions - utilised in year - 8,154 - 6,795 - 7,580  Diminution of Fixed and Instangible assets  NET RESOURCE AME - 8,154 - 6,795 - 7,580  CAPITAL DEL  Tangible additions  Tangible additions  Tangible additions  Tangible additions  Tangible disposals Intangible disposals Intangible disposals Intangible disposals  NET CAPITAL DEL  765,000 630,000 434,036	•	,111,000	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	, , , , , , , , , , , , , , , , , , , ,	. 70
TOTAL RESOURCE DEL (G+H)		1,660,000	1,383,330	1,398,333	
Provision - increase/decrease   Provisions - utilised in year   - 8,154 - 6,795 - 7,580					
Provisions - utilised in year					
Diminution of Fixed and Instangible assets					
NET RESOURCE AME         -         8,154         -         6,795         -         7,580           CAPITAL DEL           Tangible additions         Tangible disposals           Intangible additions         765,000         630,000         434,036           Intangible disposals           NET CAPITAL DEL         765,000         630,000         434,036		- 8,154	- 6,795	- 7,580	
CAPITAL DEL           Tangible additions         1           Tangible disposals         630,000         434,036           Intangible disposals         765,000         630,000         434,036           NET CAPITAL DEL         765,000         630,000         434,036		0 :=:	,		
Tangible additions       765,000       630,000       434,036         Intangible disposals       765,000       630,000       434,036         NET CAPITAL DEL       765,000       630,000       434,036		- 8,154	- 6,795	- 7,580	
Tangible disposals       765,000       630,000       434,036         Intangible additions       765,000       630,000       434,036         NET CAPITAL DEL       765,000       630,000       434,036					
Intangible additions         765,000         630,000         434,036           Intangible disposals           NET CAPITAL DEL         765,000         630,000         434,036	••				
Intangible disposals         765,000         630,000         434,036		745 000	420 000	121 021	210/
NET CAPITAL DEL 765,000 630,000 434,036		000,000	030,000	434,036	-31%
		765 000	630,000	434 036	_
<b>TOTAL CASH (G+K)</b> 3,948,571 2,928,487 1,702,425					1